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**Date:** 1/15/02 11:06pm  
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As a consumer I feel Microsoft has damaged, prevented and delayed innovation in the computer industry. Microsoft's dominance (technical monopoly) severely limits competition and innovation.

Even though I am a member of the Microsoft Freedom to Innovate Network, I still feel changes must be brought about to promote the growth and innovation that Microsoft's monopoly position is limiting.

I don't feel I can give a adequate description of the complex and integrated relations within the technical industry and computer technique itself in this email. but as a consumer I urge the justice department to act to limit Microsoft's control of the software marketplace.

I don't know if I should list the blue screen, Dr. Watson, crashes, of other issues. I don't know if the recent "market control" exhibited with the release of XP and "2000" product version has been presented in this case. If not please let me present a consumer who is being forced to "choice Microsoft" not because the products are good, but because they are the only ones available, because "Microsoft owns the market place.

I can't resist giving one example in a recent book published by Microsoft Press "Microsoft Visio Version 2002 Inside Out" by Nanette J. Eaton; ISBN 0-7356-1285-4. On page 11 under the title "Features Deleted from Visio" ...some tools,...have been removed from Visio 2002..... In some cases, Microsoft plans to make an add-on or tool available as a download.... In general Microsoft has consolidated it's control. While Microsoft speaks of it's innovation, most is not all Microsoft's products and ideas were copied from a want-to-be competitor or bought. Apple, SUN, Netscape all are reminisces of good companies now playing second fiddle in Microsoft land.

If this includes breaking the company up, making the core code open source, I can't say, but one or more activities should be implemented.

Please continue with the case against Microsoft, don't let Microsoft buy of the government. The justice department is the last hope.

Thank you

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